

## **SANOFI PATIENT CONNECTION (SPC)**

SPC is a comprehensive program designed to assist patients through three main types of patient support:

- Reimbursement Connection
- Patient Assistance Connection
- Resource Connection

# HOW TO REQUEST SUPPORT THROUGH SPC

- Go to www.sanofipatientconnection.com
- Navigate to the Application
- Fill in required information
- Give to your healthcare provider for completion
- Submit the completed form



ONLINE RESOURCES
Available 24/7

Informational Website for Patients and Providers:

www.sanofipatientconnection.com

Provider Portal for Healthcare Professionals:

www.visitspconline.com



**TELEPHONE**Available M-F, 9 AM - 8 PM ET

1.888.VISITSPC (1.888.847.4877)



FAX

1.888.847.1797





Life is our inspiration™





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# CONNECTING PATIENTS

to Medication and Resources

1.888.VISITSPC (1.888.847.4877)

#### REIMBURSEMENT CONNECTION

Supports patients and providers in determining insurance coverage and options. Services include:



INSURANCE VERIFICATION



PRIOR AUTHORIZATION ASSISTANCE



**CODING AND BILLING ASSISTANCE** 



CLAIMS MANAGEMENT AND APPEALS ASSISTANCE

#### PATIENT ASSISTANCE CONNECTION

Provides medication at no cost to patients who meet program eligibility requirements. This component of the program is made possible through the Sanofi Foundation for North America.

Eligibility requirements include<sup>1</sup>:

- Patient must be a U.S. citizen or resident and be under the care of a licensed healthcare provider authorized to prescribe, dispense and administer medicine in the U.S.
- Patient must have no insurance coverage or not have access to the prescribed product or treatment via their insurance
- Patient must not be eligible for Medicare or Medicaid
  - See program application for Medicare Part D eligibility criteria<sup>1</sup>
- Patient must meet the following financial criteria:
  - Annual household income of ≤250% of the current Federal Poverty Level<sup>2</sup> for all non-Oncology/non-Hematology products
  - Annual household income of ≤500% of the current Federal Poverty Level<sup>2</sup> for all Oncology and Hematology products



### See application for complete details.



<sup>1.</sup> See program application for a complete list of eligibility criteria and application directions

#### RESOURCE CONNECTION

Helps identify additional resources and support for program patients, including:



**Clinical Support Services** 



Nutritional Supplements (groceries, food banks, etc.)



Transportation



Health Supply/Cosmetic Aids (wigs, scarves, etc.)



Patient Advocacy Support



Home Care Services Support (shelter, utilities, etc.)



<sup>2.</sup> To assess current Federal Poverty Level details, visit: http://aspe.hhs.gov